

Thank you for choosing Falton for your Cabinetry Needs!

At FALTON, we understand that remodeling and building new projects can be stressful, time consuming, and may disrupt areas of your home that you rely on. In our experience, making sure that you are aware of what to expect is the most effective way to navigate the process as smoothly as possible.

Please read the following carefully prior to the purchase of your order:

measurements

You have provided, and are responsible for, all measurements. Please verify all dimensions prior to the purchase of your cabinets:

- Appliances
- Window/Door dimensions and location
- Ceiling and/or soffit heights
- Special considerations & obstructions
- All drawings, renderings and design information provided by designer

Any changes made after the order has been placed will be subject to a 25% restocking fee and additional shipping charges

installation

Do not begin demolition of space or existing cabinetry prior to receipt and inspection of your new cabinets, as missing or damaged parts may delay your installation. Any install delays, trip charges, contractor fees, etc. due to pre-scheduling your installer is your responsibility. FALTON is not liable for these costs, and has recommended against installation prior to inspection and receipt of all original and replacement orders

wood & finish characteristics

Wood is a product of nature with different grain patterns, color variations, aging patterns, and mineral streaks which add to the beauty and distinction of natural hardwood products. These wood variations are not considered a defect and will not be subject to warranty replacement. Painted cabinets may require additional maintenance. Over time, painted finishes will develop hairline cracks from the results of natural expansion and contraction of the wood.

delivery

Standard home delivery order will be shipped to a location accessible by a pallet jack to the first secure dry area (usually a garage), on the same level as the truck tires. If standard home delivery cannot be accommodated please contact your designer before purchase to arrange for limited or restricted delivery; additional charges will apply. A representative at FALTON will notify you once the order has left our facility via email. You will be contacted to schedule an eight hour delivery window directly by the delivery carrier. Shipments may be delayed due to weather, mechanical issues, holidays, or other situations relating to delivery coordination.

order receipt & inspection

Once an order has been received, promptly inspect for any damaged or missing items. You have 30 days to report any damaged or missing items. If you have any damaged items you will need to contact Customer Service as soon as possible. Replacement orders ship with priority.



- phone: +1 (209) 595 1191
- email: ismerio@me.com

Terms & Conditions

In placing your order with FALTON, you agree that you have read and understand this documentation, and agree to the terms and conditions of FALTON.

I have read and I understand the above FALTON final steps and have verified and approved all of the conditions, including any drawings, renderings or pictures of the design plan, that were included with the final design packet with the designer.

Customer Signature

Date

Customer Printed Name